



Leisure Comfort Since 1880

TriLite Stool Recall Instructions

September 30, 2004

It has come to our attention that the factory in China producing our Stk# 306R TriLite Stools has made a substitution of an incorrect aluminum alloy for the tubing. If the stools are used by a heavy person on a hard, slippery floor surface the legs may bend and there is the potential for stool failure and possible injury. No injuries have been reported.

The affected stools are specifically those that bear the Byer of Maine logo screen printed in silver ink on the plastic leg hub. See the image below:



Stools you may have that do not bear the silver Byer logo on the plastic leg hub are of excellent quality, and are not affected by this recall and should not be returned. The cover of each affected stool should be cut as shown below to include the label.



Return these cover sections to us at the address below, and we will provide two replacement stools at no cost. Replacement stools have been completed in China, and should be available for shipment in late November.

We regret this problem, but are responding quickly and decisively to minimize risk of any possible injury. As with any matter in our relationship, we welcome your communication and would be glad to answer any questions you may have about this recall. We remain entirely confident in the product and the producing factory and have been working diligently to get this excellent product back into the marketplace.

Sincerely,

Jay Shields
President

The Byer Manufacturing Company 74 Mill St. PO Box 100 Orono, ME 04473 USA
207-866-2171 800-338-0580 FAX 207-800-3529 www.byerofmaine.com